

ABSTRACT OF THE DISCLOSURE

An image reproducing apparatus (1) comprises an image forming part (150, 160) that carries out an image forming and reproducing process; a data storage (20) that stores possible problems occurring in connection with the image forming and reproducing process, each problem being stored in association with addressee information; an acquiring unit (13) that acquires problem information when one of the problems occurs in connection with the image forming and reproducing process; an addressee determination unit (14) that selects an addressee corresponding to the occurring problem with reference to the data storage; and a communication unit (17) that reports the occurring problem to the selected addressee.